

# QualityPath Checklist for Colonoscopies

Has your doctor told you that you need a colonoscopy? Follow this checklist to make sure you get the most out of your *QualityPath* benefits.

## SCHEDULING your colonoscopy appointment

- Find a QP provider here: [www.the-alliance.org/testguide](http://www.the-alliance.org/testguide)
- If your doctor's office is making the referral for you, give them the list of designated doctors and locations. Otherwise contact the *QualityPath* clinic or hospital yourself to schedule your appointment.
  - Make sure you ask for an appointment with a *QualityPath* designated surgeon.
  - Have your insurance card handy as they may ask you for that information.
- Tell The Alliance about your upcoming appointment: [www.the-alliance.org/tellus](http://www.the-alliance.org/tellus)
  - The Alliance must be notified for you to be eligible for *QualityPath* benefits for your colonoscopy.
- Print your *QualityPath* program card here: [www.the-alliance.org/qualitypath/program\\_card](http://www.the-alliance.org/qualitypath/program_card)

## DAY OF your colonoscopy

- Have a person take you to your appointment and bring you home. The doctor may choose not to do the procedure if you do not have a person to take care of you.
- Bring your insurance card and your *QualityPath* program card.
  - If you do not have the *QualityPath* program card with you, you may be asked to pay your share of the cost. You don't owe anything for the colonoscopy unless your insurance is an HSA plan.\*
- If the colonoscopy can't be completed during your visit, contact The Alliance at 800.223.4139 to make sure your rescheduled appointment is covered under the *QualityPath* level of benefits.

## AFTER your colonoscopy

- Your doctor will receive information about the test directly from the *QualityPath* provider.
- If you have complications due to the procedure, first get help as directed by the colonoscopy provider. Then contact The Alliance at 800.223.4139 to report a potential warranty claim. The warranty covers emergency care, urgent care, or inpatient care for gastrointestinal bleeding, abdominal pain and perforation related to the colonoscopy up to 7 days following your test.
- You may get a statement from the *QualityPath* provider showing the cost of the test and that it was sent to your insurance. You don't need to do anything about this statement.
- If you receive a bill from the *QualityPath* provider stating that you owe money and you are not on an HSA plan, call and remind them that you are part of *QualityPath*. That means you should not owe this money.

If you have questions, please contact The Alliance Customer Service at 800.223.4139.