

Understanding Facility Fees

What are Facility Fees?

A facility fee is an additional charge you may have to pay for accessing a doctor at a clinic that is not owned by that doctor. Facility fees are common at hospital-owned clinics to cover maintenance costs. Facility fees can range from twenty dollars to hundreds of dollars depending on the service(s) you receive.



Is a Facility Fee Covered by Insurance?

Most insurance plans do not cover facility fees or only cover a portion. Additionally, facility fees may not count towards your deductible. To better understand facility fees and what your plan covers, talk to your benefits administrator (your TPA). Their number can be found on the back of your health insurance ID card.

What Can I Do to Avoid Facility Fees?

- Use The Alliance's [Find a Doctor](#) tool to search for providers that don't charge facility fees.
- When you make an appointment, ask if you will be charged a facility fee.
- Ask the doctor's office if your doctor sees patients at another location that does not charge facility fees.
- If you choose a doctor at a location that charges facility fees, know how much your responsibility will be ahead of time by following the above steps.



Find a Doctor

Use Find a Doctor to search for doctors and facilities within The Alliance network at the-alliance.org/find-a-doctor



Look for the exclamation point symbol, which indicates doctors and locations that charge facility fees.