

Has your doctor told you that you need a colonoscopy? Follow this checklist to make sure you get the most out of your QualityPath benefits.

SCHEDULING your colonoscopy appointment

- Find a QP provider here: qualitypath.com
- If your doctor's office is making the referral for you, give them the list of designated doctors and locations. Otherwise contact the QualityPath clinic or hospital yourself to schedule your appointment.
 - Make sure you ask for an appointment with a QualityPath designated surgeon.
 - Have your insurance card handy as they may ask you for that information.
- Tell The Alliance about your upcoming appointment: the-alliance.org/tellus
 - The Alliance must be notified for you to be eligible for QualityPath benefits for your colonoscopy.
- Print your QualityPath program card here: the-alliance.org/qualitypath/program_card

DAY OF your colonoscopy

- Have a person take you to your appointment and bring you home. The doctor may choose not to do the procedure if you do not have a person to take care of you.
- Bring your insurance card and your QualityPath program card.
 - If you do not have the QualityPath program card with you, you may be asked to pay your share of the cost. You don't owe anything for the colonoscopy unless your insurance is an HSA plan.*
- If the colonoscopy can't be completed during your visit, contact The Alliance at 800.223.4139 to make sure your rescheduled appointment is covered under the QualityPath level of benefits.

AFTER your colonoscopy

- Your doctor will receive information about the test directly from the QualityPath provider.
- If you have complications due to the procedure, first get help as directed by the colonoscopy provider. Then contact The Alliance at 800.223.4139 to report a potential warranty claim. The warranty covers emergency care, urgent care, or inpatient care for gastrointestinal bleeding, abdominal pain and perforation related to the colonoscopy up to 7 days following your test.
- You may get a statement from the QualityPath provider showing the cost of the test and that it was sent to your insurance. You don't need to do anything about this statement.
- If you receive a bill from the QualityPath provider stating that you owe money and you are not on an HSA plan, call and remind them that you are part of QualityPath. That means you should not owe this money.

If you have questions, please contact The Alliance Customer Service at 800.223.4139.