



Provider Newsletter

Winter 2021

Membership Numbers

The Alliance currently covers more than **100,000 individuals** from **300 employers** across the Midwest.

Claims & Credentialing Modification

Beginning in early 2022, The Alliance will implement a change in claims processing that aligns with the provisions in the Participating Provider Agreement.

Claims will be processed as out-of-network for providers requiring credentialing and who have not been approved through the credentialing program.

Credentialing is a requirement for participation in The Alliance provider network. We partner with WPS to fulfill the credentialing program. To avoid out of network claims, please comply with the requirements and complete the credentialing application as soon as possible.

Providers are encouraged to contact WPS directly regarding questions specific to the credentialing application by emailing ProviderCredentialing@wpsic.com.

If you have any questions about this update, please contact us at providerservices@the-alliance.org.

Find a Doctor Updates

In the coming weeks, we'll be making some user experience upgrades to our Find a Doctor tool. The changes include an updated look and feel to search results, added search filters, and the ability to do a side-by-side comparison of up to three providers at once.

[Visit Find a Doctor](#)

Federal Transparency Regulations Update

The Alliance has been working closely with TPAs to provide regular updates and a roadmap to fulfill our obligations to our self-funded plans under the Transparency in Coverage Rule and Consolidated Appropriations Act. In accordance with these and other still developing regulations, The Alliance may soon be required to verify provider directory information more frequently. That said, it will be important to remain responsive to requests from The Alliance – and to notify us of any changes to your practice or physicians.

Please report any changes to your practice by email:

providerservices@the-alliance.org.

Electronic Claims Processing

Providers – and The Alliance – prefer electronic claims processing for faster, more accurate claims filing.

Sending claims using the Electronic Data Interchange (EDI) typically results in us receiving, repricing, and sending claims to the TPA within a few hours. We work with several clearinghouses for electronic claims submissions to ensure we process claims and pay providers as quickly as possible.

The Alliance payer identification numbers are as follows:

**RelayHealth (McKesson): Payer ID # 2712 (CMS-1500) and # 1935 (UB)
Emdeon/Optum EDI/most others: Payer ID # 88461**

How Are We Doing?

Answer one question to let us know!

How likely is it that you would recommend The Alliance to a friend or colleague?

Highly Unlikely

Highly Likely

0 1 2 3 4 5 6 7 8 9 10



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