

Mental Health Parity and Addiction Equity Act: What You Need to Know - Part 1

Wednesday, November 15 | 9:30am – 10:30am



Introduction

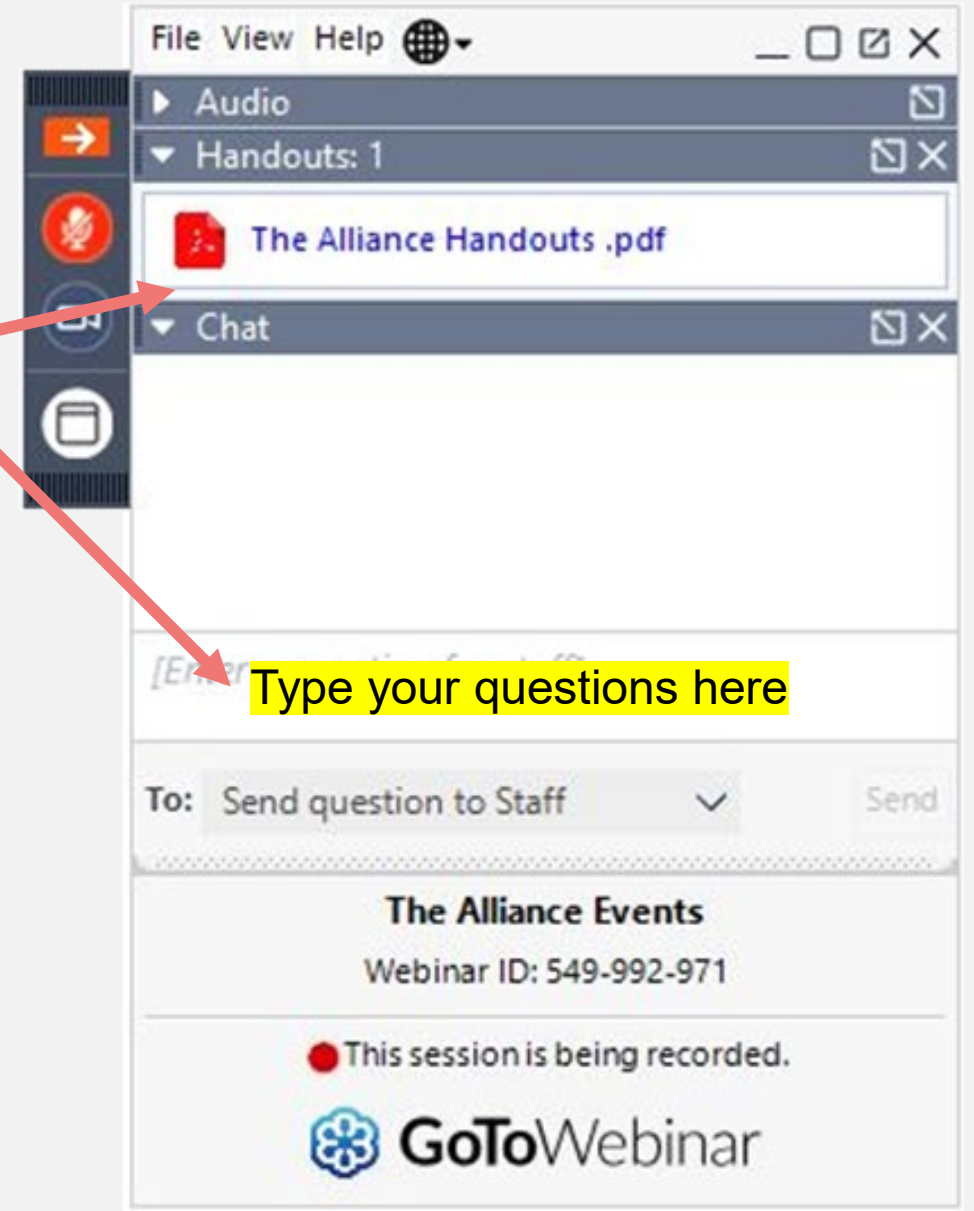


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Introduction

Equal coverage

for mental health and
substance abuse services.



Introduction

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The Mental Health Parity and Addiction Equity Act: What You Need to Know

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The ABCs of Mental Health Parity

MHPA: Mental Health Parity (1996)

MHPAEA: Mental Health Parity and Addiction Equity Act (2008)

ACA: Affordable Care Act (2010)

CAA: Consolidated Appropriations Act

QTL: Quantitative Treatment Limit

NQTL: Nonquantitative Treatment Limit

MH/SUD: Mental Health/Substance Use Disorder

M/S: Medical/Surgical

DOL: Department of Labor

CMS: Centers for Medicare and Medicaid Services

Overview

Mental Health Parity and Addiction Equity Act (“MHPAEA”)

How did we get here?

- Congressional belief that health plans (fully-insured and self-funded) were not treating mental health (“MH”) (and, later, substance use disorder (“SUD”)) fairly
 - Mental Health Parity Act of 1996
 - ✓ Expanded in 2008 to MHPAEA
 - ✓ Expanded again by Consolidated Appropriations Act, 2021 (“CAA”)
- When compared to medical/surgical (“M/S”) benefits

Plans Subject to Law

- Generally applies to “group health plans” (typically, major medical plans)
- Excepted benefits (such as most FSAs, dental, vision, etc.) generally excluded
- No exemption for church plans
- “Small” plans / retiree-only plans generally excluded
 - Definition of “small” can be a bit confusing
 - Generally, employer had at least 2 but not more than 50 employees on business days during preceding year

Plans Subject to Law

- Can be a different rule for governmental plans (*e.g.*, public school, city or county)
- In some situations, upper boundary can be 100 employees (not 50)
- Also can be an “increased cost” exception
- If there was an increased cost of 2% in 2010 or at least 1% in any subsequent plan year
 - 2013 regulations provide some details. Cost estimate must be made by actuary and exemption only lasts 1 year

MHPAEA Overview

MHPAEA establishes three main requirements

(1) Annual/lifetime limits: If plan has annual or lifetime dollar limits for M/S benefits, must apply those same (or higher) dollar limits for MH/SUD

- *E.g.*, it would have been problematic to include a \$1,000,000 lifetime limit on M/S benefits but a \$500,000 lifetime limit on MH/SUD
- Really not relevant any longer, though, because ACA eliminated dollar-based annual and lifetime limits for “essential health benefits”
- In other words, the problem was basically “resolved” by ACA

MHPAEA Overview

(2) Financial requirements (such as coinsurance, copayments, deductibles) and quantitative treatment limitations (*e.g.*, visit limits) cannot be more restrictive against MH/SUD benefits compared to M/S benefits

- AND, no separate cost-sharing requirements only for MH/SUD benefits
 - *E.g.*, could not draft plan to say that there is a \$1,000 deductible for M/S benefits and a \$500 deductible for MH/ SUD benefits. Even though the deductible is “better”, it violates MHPAEA because it is separate

MHPAEA Overview: QTL Rules

- QTL test: Identify “classifications” such as inpatient, in-network and emergency care
- Check whether the financial requirement (such as copayment or coinsurance) applies to at least 2/3 of medical/surgical (“M/S”) benefits in the classification
 - If “no”, cannot apply to any mental health/substance use disorder (“MH / SUD”) benefits in the classification

MHPAEA Overview: QTL Rules

- If “yes”, check if there is a single level that applies to more than $\frac{1}{2}$ of M/S benefits
 - If “no”, aggregate them until you get to 50.01%
 - If “yes”, use that limit for MH / SUD benefits
- Example: For outpatient, in-network M/S benefits, plan has projected benefits for next plan year as follows

QTL Rules

Copayment amount	\$0	\$10	\$15	\$20	\$50
Projected payments	\$200,000	\$200,000	\$200,000	\$300,000	\$100,000 Total = \$1,000,000
Percent of total plan costs	20%	20%	20%	30%	10%
Percent subject to copayments	Not applicable	25% (\$200K / \$1M)	25% (\$200K / \$1M)	37.5% (\$300K / \$1M)	12.5% (\$100K / \$1M)

QTL Rules

- In this example, 2/3 “substantially all” test IS met because 80% of benefits are subject to a copayment
- No single level that applies to more than 50%- (highest is 37.5%)
- Combining \$50 copayment (12.5%) with \$20 copayment (37.5%) still is only 50.00%
- So, add in \$15 copayment to be greater than 50%
- So, \$15 copayment is highest copayment plan can have for outpatient, in-network MH / SUD benefits

QTL Rules

- Note: Result is that MH/SUD gets treated “better” than M/S benefits
- In the example, of benefits with a copay, 37.5% of M/S benefits have a \$20 copay and 12.5% of M/S benefits have a \$50 copay – and that is ok
- But MH/SUD copays are capped at \$15
- Unless you have only a single level of copays, coinsurance, etc., no way to know if you pass by only looking at SPD
 - Must do the test to see if you pass
 - It's not “parity”, it's “super-parity”: MH/SUD benefits can, in some situations, be treated much better than M/S benefits

NQTL

A NQTL is a non-numeric limit on the scope or duration of benefits for treatment.

Examples include:

- Medical management standards limiting/excluding benefits based on medical necessity or appropriateness, or whether treatment is experimental or investigative
- Formulary design for prescription drugs
- Network tier design (*e.g.*, preferred and participating providers)

NQTL

Additional types of NQTLs:

- Standards for provider admission to participate in a network (*e.g.*, reimbursement rates)
- Plan methods for determining usual, customary, and reasonable charges
- Refusal to pay for higher cost therapies unless lower cost therapies are not effective (*e.g.*, step therapy protocols)
- Exclusions based on failure to complete a course of treatment
- Restrictions on the scope or duration of benefits that are based on geographic location, facility type, provider specialty or other criteria

NQTL

Any processes, strategies, evidentiary standards or other factors ("Processes") used in applying the NQTL to MH/SUD benefits within a classification must be comparable to, and applied not more stringently than, the processes used in applying the NQTL to M/S benefits in the same classification (we refer to this requirement as the "Comparable Processes Rule")

NQTL

- Cannot have separate NQTLs that are applicable only with respect to MH/SUD benefits
 - But not required to have same NQTLs for MH/SUD and M/S benefits
 - Application of Comparable Processes Rule can have disparate results
- Each NQTL for MH/SUD benefits within a classification must comply with the plan as written and in operation

NQTL

- Appears that a two-part analysis is required:
 1. The Processes used in applying any NQTL to MH/SUD benefits must be identified and compared to Processes used for M/S benefits
 2. If comparable, must "dig deeper" to make sure that the Processes are not applied in a more stringent manner for MH/SUD benefits than for M/S benefits
- Review of plan documents is not enough

NQTL



- Risk of deficient SPD is small and fixed relatively easily
- Risk of deficient vendor practices is larger; more difficult to identify; more difficult to “fix”

NQTL Under April 2021 FAQs

- CAA did not require a change in coverage, but did add to documentation requirements of the plan
- Plans must be able to provide a comparative analysis of NQTLs if requested by the DOL or plan participants (or state regulator / CMS for non-ERISA plans)
- A specific, detailed and well-reasoned written explanation of the basis for a plan's conclusion that NQTLs comply with parity law
 - General statements without support or documentation is not enough

NQTL| Comparative Analysis Requirements

1. NQTL Description

- Description of each specific NQTL
- Plan terms and any relevant policies related to each NQTL
- Plan sponsor would have some of this information, but not all of it. For example, many TPAs have “medical policies” (hundreds of them) for specific conditions

NQTL| Comparative Analysis Requirements

2. Benefit Application

- Identify the specific MH/SUD and M/S benefits to which each NQTL applies within each benefit classification
 - In-network inpatient
 - Out-of-network inpatient
 - In-network outpatient
 - Out-of-network outpatient
 - Emergency care
 - Prescription drugs

NQTL| Comparative Analysis Requirements

3. Benefit Criteria

- Criteria used in designing and applying the NQTLs, including:
 - Factors
 - Evidentiary standards or sources
 - Strategies
- Weighting of certain criteria above others should be explained and justified
- This is information a plan sponsor would not typically have. Need to go “beyond the SPD”

NQTL| Comparative Analysis Requirements

4. Quantitative Factors

- Definitions used by the plan that incorporate a quantitative component into factors, standards, or processes
 - Example: medical necessity review after 30 visits for M/S, 10 for MH/SUD
 - Supporting sources for these definitions should be provided
- DOL has gone back and forth on how much “quantitative” information a plan sponsor should obtain

NQTL| Comparative Analysis Requirements

5. Variations

- Identify any variations in how a standard is applied between MH/SUD benefits and M/S benefits
- Explanation of process and factors considered in determining the variation
- Question: How are plans supposed to determine whether their TPAs and PBMs have any such “variation”?

NQTL| Comparative Analysis Requirements

6. Administrative Decisions

- If the application of the NQTL is based on specific decisions in the administration of the benefits, the plan must be able to identify:
 - Nature of the decisions
 - Decision maker(s)
 - Timing of the decisions
 - Qualifications of the decisionmakers
- Again, not information that an employer would have access to, unless employer asks for the information

NQTL| Comparative Analysis Requirements

7. Expert Reliance

- If the plan relies on any experts, the following should be available for each expert:
 - Assessment of each expert's qualifications
 - Extent to which the plan ultimately relies on each expert's recommendations in setting both MH/SUD and M/S benefits

NQTL| Comparative Analysis Requirements

8. Findings and Conclusions

- Reasoned discussion on comparability of:
 - Processes
 - Strategies
 - Evidentiary standards
 - Factors
 - Sources
 - Used to design and apply NQTLs, both as written and as applied

NQTL| Comparative Analysis Requirements

9. Analyses Details

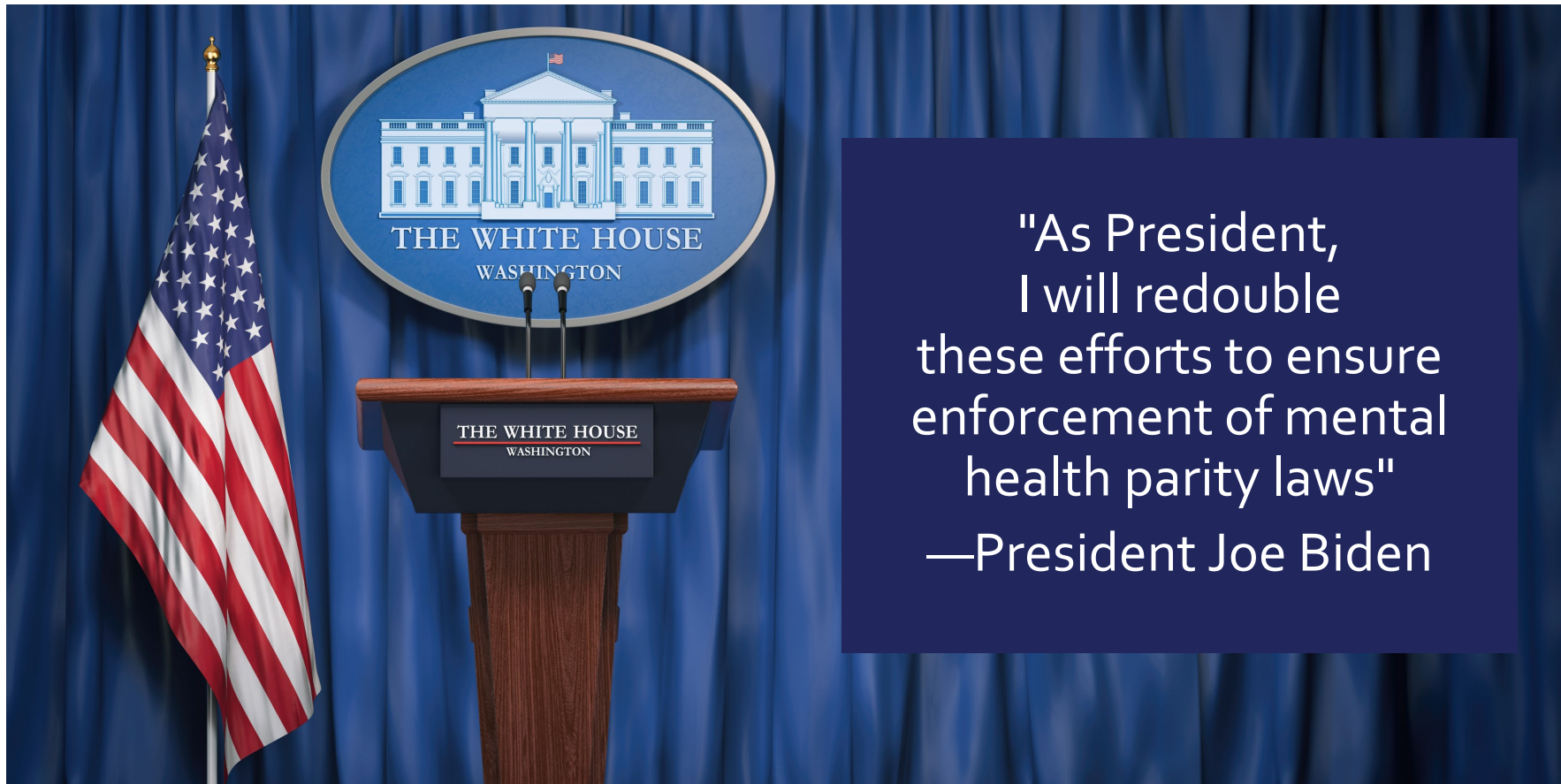
- Date of analyses
- Name, title, and position of person performing analyses
- Name, title, and position of others participating in the analyses

All need to be included and be thoughtful – just a “pile of papers” is not sufficient to give to the DOL

NQTL| Comparative Analysis

DOL Enforcement

- If DOL finds that parity has been violated (or comparative analysis is not provided or incomplete), the Plan has 45 days to take corrective action
- After 45 days, if the DOL finds that the Plan is still in violation, the Plan must notify enrolled participants of the noncompliance within seven days
- DOL must provide an annual report naming plans in violation.
- In addition, the DOL may refer violators to the IRS, which can assess civil penalties of up to \$100 per day
- DOL could bring lawsuit and force a change too



"As President,
I will redouble
these efforts to ensure
enforcement of mental
health parity laws"
—President Joe Biden

Implementing NQTL Comparative Analysis

- What does all that mean in the “real world”?
What would a sufficient comparative analysis look like?
- Good question. But no answer. And in DOL Report to Congress from January 2022, we learned that no one knows
- During that time period, DOL issued 156 letters to plans and insurers, requesting comparative analyses for 216 NQTLs

Implementing NQTL Comparative Analysis

- “None of the comparative analyses reviewed to date have contained sufficient information upon initial receipt”—*i.e.*, the entire industry failed
- But, industry pushed back
 - If every student in a classroom fails, arguably the problem might be with the teacher
- Industry pushed for more guidance
 - CAA required agencies to “finalize any draft or interim guidance and regulations” within 18 months of CAA—*i.e.*, by about June 2022

New Guidance (2023)

- Finally, in late July 2023 / early August 2023 we received additional guidance
- Proposed regulations (88 Federal Register 51552 (August 3, 2023))
- Technical Release 2023-01P
- 2023 MHPAEA Comparative Analysis Report to Congress
 - Showed similar results, although apparently not 100% of industry failed (maybe only 90%+?)

Proposed Regulations

- Note that regulations are only proposed
- Comments were due mid-October, 2023
- Regulators hope to have final regulations be effective for plan years starting 1/1/2025
- Regulators will want to provide sufficient time for plans to comply before 1/1/2025
- Suggests that final regulations might be released 1st quarter of 2024
- We will do a “deep dive” into these proposed regulations in our January 2024 presentation

Practical Considerations

Practically speaking, the above likely means:

- No plan sponsor can do the analysis alone. Third party administrators (“TPAs”) and pharmacy benefit managers (“PBMs”) are the experts hired by the sponsor to make plan decisions
 - *e.g.*, when a particular brain surgery for an infant is “medically necessary” or is “experimental/investigational”
- And, trying to determine compliance “in operation” means that sponsor cannot just look at plan document/SPD

Practical Considerations

- Also, that legal review may be necessary
 - Key terms not defined; lots of legal ambiguity; “facts and circumstances” tests
 - May also help shield some from disclosure because of attorney-client privilege
 - Fiduciary who signs may require this also
- DOL had published a “Self-Compliance Tool”. But many questions that the DOL asks in private letters to employers / TPAs / PBMs go well beyond the Tool
 - In other words, it’s helpful but not sufficient

Practical Considerations

What steps should plan sponsors, TPAs and PBMs take now?

- Wait until regulations are finalized before implementing them? Will that provide enough time to comply by (before?) 1/1/2025?
 - “Before”: If a problem is spotted under final regulations, will the plan need to be amended in 2024, to be compliant by 1/1/2025? Or will plan have all of 2025 to become compliant by 2026?

Practical Considerations

- Typically advise clients NOT to wait because DOL is still likely to audit under 2021 regulations
 - Plan enrollees can still ask for the written analysis
- Doing the analysis can be expensive. We have been able to divide cost among clients when common TPA or PBM is used
 - *E.g.*, suppose cost to create / review / question ABC TPA's document is \$20,000 and four clients use ABC. \$20,000 cost often can be split by 4 (i.e., \$5,000 for the review). Each client's SPD must be separately reviewed also (that cost cannot be split)

Practical Considerations

- Sponsors should start/finalize/refresh analysis based on “current” guidance, at a minimum
 - Maybe start game-planning what would be required if regulations are finalized as is
- But lot of industry pushback. Perhaps the regulations will be completely overhauled?

Questions?

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Cultivate a Culture of Well-being and Inclusivity

Lead by Example

Leadership plays a crucial role in setting the tone for mental health inclusivity.

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- Reduce stigma by fostering a non-judgmental and inclusive workplace culture.
- Encourage open conversations about mental health.

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Webinar | Thursday, January 18 | 9:00am – 10:00am CT

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